



Tour "Porcelain Painting Art & Beyond" – IPAT convention in San Francisco
Travel Date: August 12 – 23, 2012

Terms and Conditions – Sullivan's Custom Tours, L.L.C., culTOURinaria

Price of the tour is \$2,999 USD per person including: 10 nights in selected 4 star hotels (double occupancy); airport transfers; private air conditioned minibus and driver throughout wine country tour; personal bi-lingual German tour escort and English speaking American tour guide 24/7; activities according to tour program: IPAT Conference registration; San Francisco City Tour; some meals including five breakfasts, three lunches, five group dinners; two wine tastings. Itinerary, accommodation and tour price are subject to change due to seasonal availability. The tour price is calculated for a minimum of 10 travelers in the group.

The price does not include: Airfare; single room supplements; food and drink not listed on the itinerary; items of a personal nature; telephone calls; checked and overweight baggage charges; travel insurance; individual non tour related activities and individual meals; shipping costs for purchased items; passport/visa fees; expenses of purely personal nature; credit card payment fee. Add \$875 pp single supplement. Add 5% credit card payment fee.

Deposit: A deposit of **\$800 per person** is required to secure a booking and **due by April 26, 2012**.

Reservations will be confirmed upon receipt of booking form and full deposit. If the initial reservations are made within 14 weeks of the date of travel, full payment is due.

Final Payment: Final and **full payment is due May 24, 2012**. If payment is not received by due date, the reservation is subject to cancellation and forfeiture of deposit. Bookings are confirmed upon a receipt of full payment. All traveler's names and information are due at this time.

Pricing and Final Payments: Sullivan's Custom Tours, L.L.C. and culTOURinaria reserve the right to recalculate pricing and/or final payments due seasonal changes and fluctuations in the market between time of initial inquiry/deposit and time of final payment due date. Minimum number of travelers = 10 persons.

Insurance: Sullivan's Custom Tours, L.L.C. and culTOURinaria recommend trip cancellation, emergency medical and personal theft insurance. While we make every effort to ensure proper baggage handling, Sullivan's Custom Tours, L.L.C. and culTOURinaria cannot be held responsible for damage, loss, or theft of luggage or personal belongings.

Refunds: There will be no refunds for any unused portion of the tour.

Cancellation by tour operator: Sullivan's Custom Tours, L.L.C. and culTOURinaria reserve the right to cancel the ground tour before May 23, 2012 if there is not a sufficient number of registered travelers. In case of a cancellation by the tour operator, the deposit payment for the ground tour will be refunded in full.

Cancellations by travelers must be received in writing. Cancellation fees will be assessed by Sullivan's Custom Tours, L.L.C. and culTOURinaria depending on the date of cancellation.

Cancellation dates Tour "Porcelain Painting Art & Beyond" IPAT in San Francisco (August 12-23, 2012):

Cancellation before May 23, 2012: A \$100 cancellation fee per person will be retained.

Cancellation before June 3, 2012 (10 weeks): 50 % of full tour price will be retained per person.

Cancellation before July 1, 2012 (6 weeks): 80 % of full tour price will be retained per person.

Cancellation before July 15, 2012 (4 weeks): 100 % of full tour price will be retained per person.

Cancellations can be covered by travel insurance: General Trip Cancellation Policy (medical reasons, emergencies according the insurer's terms & conditions) or For Any Reason Trip Cancellation Policy (covers any reason and is recommended to cover individual flight and other bookings in case the ground tour is cancelled by Sullivan's Custom Tours, L.L.C. and culTOURinaria due to an insufficient number of registered travelers).

Cancellation Policy. It is the traveler's responsibility to indicate travel insurance requests at the provided registration form. Sullivan's Custom Tours, L.L.C. and culTOURinaria only provides information about available plans and suggests travel insurance companies. It's the traveler's responsibility to purchase his/her sufficient travel insurance in time.

Travel documents: It is the responsibility of each tour participant to obtain and carry a valid passport and visa (if necessary). Passports must be valid for six (6) months beyond your return travel date.

Photographs: Sullivan's Custom Tours, L.L.C. and culTOURinaria reserve all rights to publish in printed media and web (sullivancustomtours.com, cultourinaria.com, tgac-us.com) photographs and video taken during the tour. Participants in the tour agree to grant permission to use photographs in which they may appear.

Sullivan's Custom Tours, L.L.C. acts only as agent for the suppliers of travel conveyance, transport, accommodation, or other service, and has no responsibility in whole or in part for any delayed departure or arrival, missed carrier connections, loss, death, damage or injury to person or property, accident, mechanical defect, and failure or negligence of any nature howsoever caused in connection with any accommodation, transportation, or other services. Sullivan's Custom Tours, L.L.C. cannot be held responsible for events beyond its control, such as (without limitation) acts of God, war (whether declared or undeclared), terrorist activities, strikes or government restrictions. We reserve the right to cancel the tour at any time until before the set travel date. In this event, a full refund will be made. We cannot however be held responsible for additional expenses incurred by participants in preparing for the trip. Sullivan's Custom Tours, L.L.C. reserves the right to make changes in the itinerary, substituting similar or equivalent services, when necessary. Sullivan's Custom Tours, L.L.C. reserves the right to decline or accept any person as a member of the tour without notice, and to cancel the participation of any client whose behavior is in the opinion of a representative of the company causing excessive distress, damage or annoyance to anyone or to anyone's property. Sullivan's Custom Tours, L.L.C. responsibility for the client will cease immediately and no compensation will be paid for any loss. In the unlikely event of any legal dispute, the courts of the State of Texas will have exclusive jurisdiction, the laws of the State of Texas will govern any dispute.

Sullivan's Custom Tours, L.L.C.

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